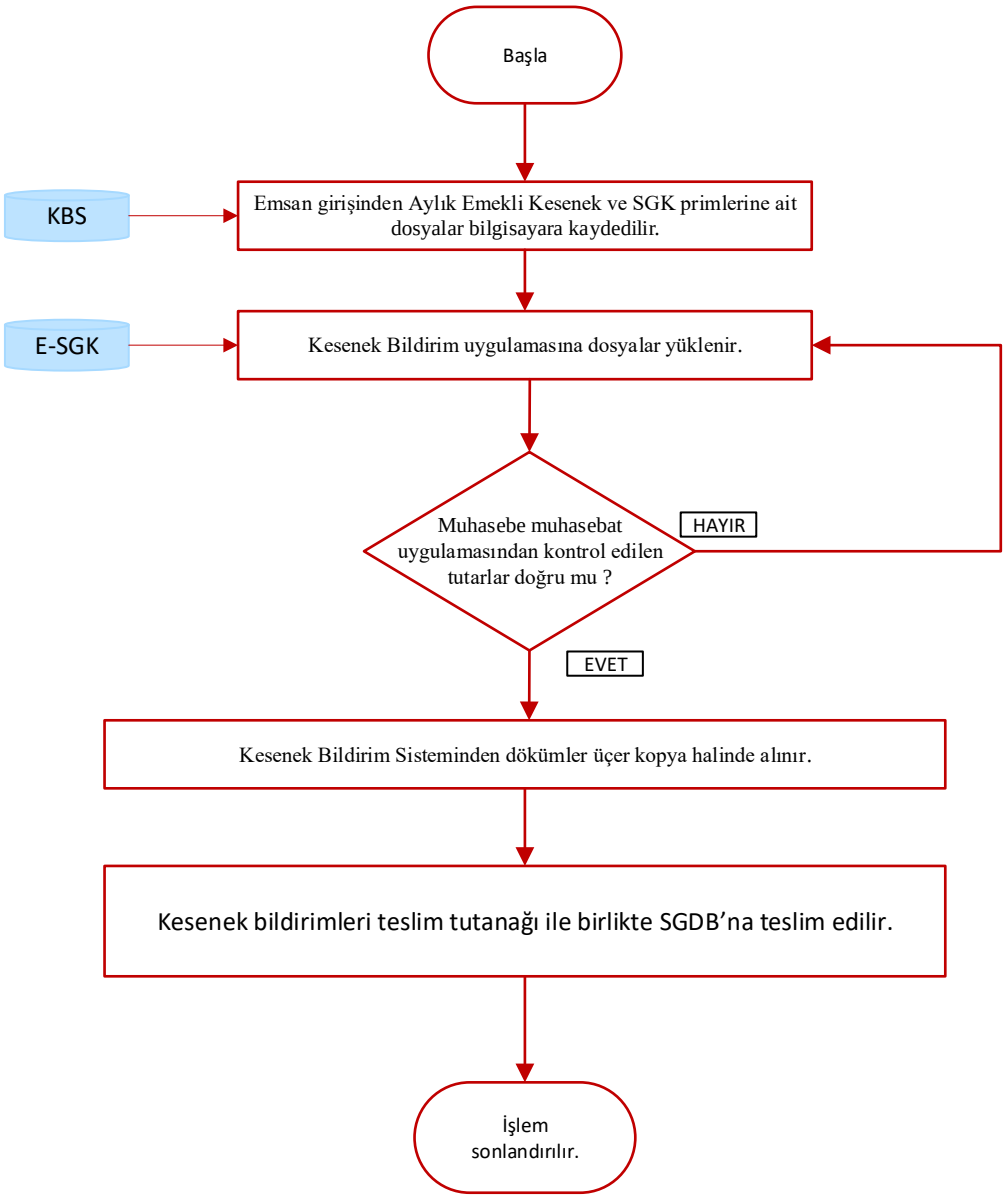Kesenek İşlemleri